



TRIAGE AND SYMPTOM TRACKING JUST BECAME EASIER

A comprehensive tool for patient symptom triage and tracking, Via Triage is the streamlined process that helps cancer centers become medical homes and keep patients out of the hospital.



PRODUCT INCLUDES

- Pathways for the triage and treatment of common symptoms of cancer patients
- Easy to use Via Portal for triage decision support, call back queues and documentation
- Patient facing materials for symptom management education



BENEFITS

- Track and report on the volume and types of inbound and outbound patient calls
- Direct patients to the optimal site of care
- Minimize avoidable ED visits and hospitalizations
- Improve patient outcomes through proactively addressing symptoms



KEY FEATURES

- Inbound and outbound integration with EMR including phone note
- Training materials for new triage nurses
- Follow up queue for call backs to ensure symptom resolution
- Timely reports for measurement of call volume and appropriate disposition
- Ability to compare call disposition to actual outcomes